

DeRegnaucourt Ltd.

Custom Riding Apparel

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PURCHASE AGREEMENT

Congratulations on the purchase of your DeRegnaucourt Ltd. design. It has been our pleasure serving you. All of our Custom Garments come with a guarantee. Please contact us within 10 days of the receipt of your garments to confirm that your fit is good. If for any reason you are not satisfied with the fit of your garments, please notify us and return them for the necessary alterations. If the necessary alterations are not to your satisfaction a refund can be issued. All guarantees and service contracts are void for all orders not confirmed within 10 days.

- Alterations:** We must be notified within 10 days that your garments need alterations. You will be given our UPS Acct. # to return them for the necessary adjustments. 2 weeks must be allowed for alterations, once they are received at our shop. Standard shipping agreements will be applicable as stated in item #5. If not notified within 10 days, all necessary alterations are the responsibility of the customer.
- Deposit:** A deposit of 50% has been made today via credit card to begin processing your order. This credit card will be kept on file to bill the balance at the time of completion, as well as any applicable accessorial charges. If you pay via check the balance will be paid in full today. **NO GARMENTS WILL BE SHIPPED UNTIL PAYMENT IS RECEIVED IN FULL.** If garments are not paid in full within 30 days of completion, the deposit will be forfeited and the goods will be sold as "off the rack".
- Shipping:** DeRegnaucourt Ltd. will ship all Suit Pkg orders at no charge with the exception of Rush Shipping: Next Day, 2 day etc. All special shipping requests will be charged to the customer. For all other orders, applicable shipping charges will be added to the balance of your order at time of shipping.
- Lead Time:** Allow 8-10 weeks for all orders. RUSH orders can be made at a charge of 10% of your order, Min. Chg. \$150.00. Rush orders must be approved at the time the order is placed. Rush orders are not possible at all times.
- Cancellations:** Refunds will be given on approved order cancellations. An Appt. fee of 250.00 will be deducted along with any applicable cut charges for fabrics if they have been ordered as well.